

**PROJECT REPORT ON**  
**“CUSTOMER SATISFACTION REGARDING HDFC BANKING**  
**SERVICES”**  
**A PROJECT SUBMITTED TO PARUL UNIVERSITY**  
**SUBMITTED IN THE PARTIAL FULFILMENT FOR THE AWARD**  
**OF**  
**DEGREE MASTER OF COMMERCE (HONS)**  
**BATCH (2018 TO 2020)**  
**UNDER THE GUIDANCE OF**  
**Miss.ASMITA MALI**



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