

Seat No: _____

Enrollment No: _____

**PARUL UNIVERSITY
FACULTY OF COMMERCE**

B.Com (Hons)

Mid Term Examination September - 2019

Semester : IV

Date: 06/03/2019

Subject Code : 16104253

Time: 08:00 AM to 10:00 AM

Subject Name: HRM & Knowledge Management

Total Marks: 40

Instructions:

- 1. Attempt all questions from each section**
 - 2. Figures to the right indicate full marks.**
 - 3. Make suitable assumptions wherever necessary.**
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Q. 1. Explain following Terms: (08)

1. Knowledge Management
2. Organizational Learning
3. HRM

MCQs.

1. Which of the following is not an attribute of knowledge workers?
 - a) Innovation
 - b) Sales
 - c) Creation
 - d) Distribution
2. Which of the following are not in one of the forces driving knowledge management?
 - a) Increasing domain complexity
 - b) Diminishing individual experience
 - c) Intensified speed of responsiveness
 - d) New organizational structure
3. Intangible assets include all except?
 - a) Brand equity
 - b) Image
 - c) Access to capital
 - d) Trademark
4. The advent of the _____ have made unlimited sources of knowledge available to us all.
 - a) Reference Books
 - b) News papers
 - c) Electronic media
 - d) World Wide Web
5. Full form of CLO
 - a) Chief leader officer
 - b) Chief level officer
 - c) Chief learning officer
 - d) None of the Above

Q. 2 A) Explain future of Knowledge Management (04)

B) Write a note on process of Organizational Learning (04)

Q. 3 A) Fully Explain Knowledge Management System (04)

B) Elaborate KMS tangible benefits (04)

Q. 4 What are the Role & Qualities of Knowledge Management Officer (08)

OR

What do you mean by Organizational Learning and explain its limitations & Approaches

Q. 5 Write a note on Following terms (Any 2 out of 3) (08)

- a) Any one Model of KM
- b) Relationship between Organizational Learning and Knowledge Management
- c) Theories of Organizational learning

