Seat	TAT		

1. All questions are compulsory.

Enrollment No:_____

PARUL UNIVERSITY

FACULTY OF LAW

I- B.B.A. LL.B. Summer 2018 – 19 Examination

Semester: 2 Date: 12/04/2019

Subject Code: 17303181 Time: 10.30 am to 1.00 pm

Subject Name: Organizational Behaviour and Behaviour Psychology Total Marks: 60

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Inctrii	ctions:
mou u	CHUIIS.

Figures to the right indicate full marks. Make suitable assumptions wherever necessar	ry.
Start new question on new page.	
Do as directed.	(
(MCQ) (1 marks each. <u>All Compulsory</u>)	
-	advance what is to be done in the future, how is it to be
done and who shall do it.	h) Organizing
a) Planning	b) Organizing
c) Directing	d) Staffing
•	who wants to get employees involved in decision-
making.	h) loisson foire management
a) coaching style	b) laissez-faire management
c) authoritative management	d) democratic management
3 is an informal way of comm	unication.
a) Upward communication	b) Grapevine
c) Downward communication	d) Horizontal communication
4levels of cooperation stat	es position between cooperative and assertive.
a) Compromising	b) Forcing
c) Collaboration	d) Avoiding
5 is the ability of a manage and zeal.	er to induce the subordinates to work with confidence
a) Power	b) Leadership
c) Authority	d) Management
6. Consider the following statements and id	
	apanese organizations is its focus on human resources.
	s is that when times are bad, employees are laid off and
fired.	· · · · · ·
a) only [i]	b) only [ii]
c) both [i] and [ii]	d) none
7. leader totally trusts their em	nployees/team to perform the job themselves.
a) Transformational	b) Autocratic
c) Participative	d) Laissez Faire
•	masters of their own fates are known as
a) robust locus of control	b) outer locus of control
c) internals locus of control	d) externals locus of control
	l believe in honesty and a peaceful living.
a) Protector	b) Duty fulfillers
c) Mechanic	d) Artist
,	at an individual holds as true or false without positive
knowledge or proof.	
a) Attitude	b) Value
c) Perception	d) Belief

	11 present knowledge or ability of a	manager for more abstract thinking.		
	a) Conceptual skills	b) Technical Skills		
	c) Operative Skills	d) Human Skills		
	12 refers to the levels of management	nent and division of responsibilities within an		
	organization.			
	a) Organization fields	b) Organizational structure		
	c) Communication channel	d) Organization behavior		
	13leaders are visionaries.			
	a) Autocratic	b) Laissez Faire		
	c) Democrat	d) Charismatic		
	14. A person becomes a by virtue of I	-		
	a) manager	b) leader		
	c) follower	d) entrepreneur		
	15 can be defined as those situation organizations work together toward some comm			
	a) Conflict	b) Competition		
	c) Cooperation	d) Co-ordination		
	c) cooperation	a, co oranación		
ζ	 A) Answer the following (Each of three mark) What is Leadership? State its importance Explain the process of organizational dev State difference between Japanese and A Explain efficiency and effectiveness with Explain managerial skills with different I 	e. velopment. American styles of business management practice. h example.	(15)	
Q.3	A)State difference between Manager and Leade OR	er.	(08)	
	Explain various motivational theories in detail.		(08)	
	B)Explain benchmark in detail stating its advar	intages and disadvantages.	(07)	
	OR			
	Explain management styles in detail.		(07)	
ΩA	A) Explain various types of communication.		(07)	
Ų.4	B) Answer the following (Any 4 each of two mark)			
	1. What is value and attitude?		(08)	
	2. Explain various levels of management.		,	
	3. Explain Sigmund Freud's psychoanalytic	c theory.		
	4. Explain locus of control.	,		
	5. What is belief?			
	6. Explain conflict management.			