

PARUL UNIVERSITY
FACULTY OF LAW
I- B.B.A. LL.B. Summer 2018 – 19 Examination

Semester: 2

Date: 12/04/2019

Subject Code: 17303181

Time: 10.30 am to 1.00 pm

Subject Name: Organizational Behaviour and Behaviour Psychology

Total Marks: 60

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Do as directed. (15)(MCQ) (1 marks each. All Compulsory)

1. _____ is the process of deciding in advance what is to be done in the future, how is it to be done and who shall do it.

- | | |
|--------------|---------------|
| a) Planning | b) Organizing |
| c) Directing | d) Staffing |

2. A _____ style is used by a leader who wants to get employees involved in decision-making.

- | | |
|-----------------------------|-----------------------------|
| a) coaching style | b) laissez-faire management |
| c) authoritative management | d) democratic management |

3. _____ is an informal way of communication.

- | | |
|---------------------------|-----------------------------|
| a) Upward communication | b) Grapevine |
| c) Downward communication | d) Horizontal communication |

4. _____ levels of cooperation states position between cooperative and assertive.

- | | |
|------------------|-------------|
| a) Compromising | b) Forcing |
| c) Collaboration | d) Avoiding |

5. _____ is the ability of a manager to induce the subordinates to work with confidence and zeal.

- | | |
|--------------|---------------|
| a) Power | b) Leadership |
| c) Authority | d) Management |

6. Consider the following statements and identify the right one/ones:

[i] The essence of management in large Japanese organizations is its focus on human resources.

[ii] The Japanese view towards employees is that when times are bad, employees are laid off and fired.

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|----------------------|--------------|
| a) only [i] | b) only [ii] |
| c) both [i] and [ii] | d) none |

7. _____ leader totally trusts their employees/team to perform the job themselves.

- | | |
|---------------------|------------------|
| a) Transformational | b) Autocratic |
| c) Participative | d) Laissez Faire |

8. People who consider themselves as the masters of their own fates are known as _____.

- | | |
|-------------------------------|-------------------------------|
| a) robust locus of control | b) outer locus of control |
| c) internals locus of control | d) externals locus of control |

9. _____ are serious individuals and believe in honesty and a peaceful living.

- | | |
|--------------|--------------------|
| a) Protector | b) Duty fulfillers |
| c) Mechanic | d) Artist |

10. _____ is a proposition or position that an individual holds as true or false without positive knowledge or proof.

- | | |
|---------------|-----------|
| a) Attitude | b) Value |
| c) Perception | d) Belief |

