

PARUL UNIVERSITY
FACULTY OF LAW
BBA LL.B Summer 2017 – 18 Examination

Semester: 2

Subject Code: 16100153

Subject Name: Fundamentals of Organizational Behaviour

Date: 14/05/2018

Time: 10.30 am to 1.00 pm

Total Marks: 60

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Do as directed.**A) Multiple choice type questions. (Each of one mark)****(06)**

1. Which of the following is NOT a discipline of Organizational Behavior?

a) Sociology	b) Commerce
c) Psychology	d) Science
2. Which of the following is NOT a component of ABC Model?

a) Attitude	b) Behaviour
c) Aptitude	d) Cognitive
3. The fourth need in Maslow's Theory of Motivation is _____.

a) Esteem Need	b) Safety Need
c) Physiological Need	d) Self Actualisation
4. Which one of the following is the THIRD factor in Hersey Blanchard Theory of Leadership?

a) Power	b) Greed
c) Motivation	d) Maturity
5. _____ is known as the positive stress.

a) Eustress	b) Both
c) Distress	d) None
6. Which of the following is the Hygiene Factor in the Herzberg Motivation – Hygiene Theory?

a) Achievement	b) Recognition
c) Work Itself	d) Company Policy

B) Definitions / One-liners / Terms. (Each of one mark)**(06)**

1. Who gave the Motivation – Hygiene Theory?
2. Define Personality.
3. What do you understand by Autocratic Style of Leadership?
4. Briefly explain the levels of stress.
5. State the levels of conflict?
6. Define Group.

Q.2 Numerical / Short Note Questions. (Each of 04 mark)**(12)**

1. Explain the Types of Teams.
2. Explain the components of Organizational Culture.
3. Explain the Change Process given by Kurt Lewin

Q.3 Answer the following. (Any Three)**(18)**

1. "Organizational Conflict can be resolved through preventive measures as well as Curative measures." Explain the Curative Measures in detail.
 Explain in detail the stages of Conflict.
 Explain in detail the BIG FIVE personality traits.
 Determine in detail the Types of Groups.

Q.4 Answer the following. (Any two)**(18)**

1. "Organizational Culture is the set of important understandings that members of a community share in common." Justify this statement by explaining the characteristics of organizational culture.
2. Explain in detail the Preventive measures of Conflict Management.
3. Explain in detail the concept of group and the stages of group development.