Seat No:_ Enrollment No:

ARUL UNIVERSITY

FACULTY OF MANAGEMENT

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RRA	Summe	r 2017 -	18 Exan	nination

Semester: 3 Date: 01/06/2018

Time: 02:00PM TO 04:30PM **Subject Code: 06101201**

Subject Name: Marketing Management-I Total Marks: 60

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- 1. All questions are compulsory.
- 2. Figures to the right indicate full marks.
- 3. Make suitable assumptions wherever necessary.
- 4. Start new question on new page.

Q.1Do as Directed. A). Multiple choice type questions/Fill in the blanks. (Each of 1 mark) (05)1. In effective target market, marketers should focus on a) Market segmentation c) Market Targeting b) Market positioning d) All of the above 2. is one of the most basic influences on an individual's needs, wants, and behavior a) Brand c) Culture d) Price b) Product 3. Marketing helps firms to increase their profits by a) Increase in sales c) Increase in price b) Increase in production d) Increase in customer 4----- referred to as zero segmentation a) Mass marketing c) Differentiated marketing b) Niche marketing d) Market targeting 5 When backed by buying power, wants to become

c) Demands

d) Physical needs

B). Define the following. (Each of 1 mark)

(05)

1. Marketing Management

a) Social needs

b) Exchanges

- 2. Selling Concept
- 3.Marketing Information system (MKIS)
- 4. undifferentiated marketing
- 5. Market Segmentation

C).Direct questions. (Each of 1 mark)

(05)

- 1. Name the concepts of marketing
- 2. Highlight the basis for Market Segmentation
- 3. Explain the Economic model of consumer Behaviour
- 4. Give any four applications of Consumer Research
- 5. What are components of MKIS

Q.2Answer the following questions.

- A). Discuss the factors affecting consumer decision. (07)
- **B).** Explain the process of marketing research with its Limitation

(08)

Q.3Answer the following questions.

A). Define Marketing and discuss the difference between marketing and selling

(07)

B). Discuss the targeting strategies adopted by the companies.

(80)

Q.4Attempt any two questions. (Each of 7.5 mark)

(15)

- 1. Design the consumer decision making process for the purchase of a car.
- 2. Give the segmentation for the following products
- A. Watch
- B. Books
- C. Mobile
- D. Car
- 3. Explain the marketing Mix for I phone X and Oppo camera Phone
- 4. "Buying doesn't happen suddenly it has several steps to go with." Explain