

PARUL UNIVERSITY
FACULTY OF MANAGEMENT
BBA Winter 2018 - 19 Examination

Semester: 5
Subject Code: 06101301
Subject Name: Organisational Behaviour-1

Date: 22/10/2018
Time: 2:00 am to 4:30 pm
Total Marks: 60

Instructions

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Do as Directed.**A). Multiple choice type questions/Fill in the blanks. (Each of 1 mark) (05)**

1. _____ is science of mankind & the study of human behavior as a whole.

a) Semantics	c) Perception
b) Anthropology	d) Motivation
2. Personal characteristics of the individual perceiver include all of the following except:

a) His/her attitudes	c) Expectations
b) Personality	d) Location
3. ____ is the degree to which activities in organization are divided into separate jobs

a) Job Rotation	c) Work Specialization
b) Job Enlargement	d) Job Enrichment
4. _____ is viewed as a mature group comprising people with interdependence, motivation & a shared commitment to accomplish agreed upon goals.

a) Teams	c) Leader
b) Group	d) Motivator
5. A study of human behavior in organizational settings is _____

a) Organizational Behavior	c) Individual Behavior
b) Group Behavior	d) None of these

B). Define the following. (Each of 1 mark) (05)

1. Locus of Control
2. Personality
3. Stereotyping
4. Halo Effect
5. Perception

C). True or False (Each of 1 mark) (05)

1. Organizational Behaviour helps to increase efficiency & productivity.
2. Type A persons are easy going individuals who do not have sense of time urgency.
3. Formal Organizations do not have a specified structure.
4. People learn by observing from others.
5. Power is ability to influence others.

Q.2 Answer the following questions.

A). What do you mean by Organizational Behaviour? Write a note on any two models of OB. (07)

B). Write notes on Objectives & Limitations of Organizational Behaviour. (08)

Q.3 Answer the following questions.

A). Discuss components & types of Attitudes. (07)

B). What are various types of teams working in an organization? (08)

Q.4 Attempt any two questions. (Each of 7.5 mark) (15)

1. Explain types of values with examples.
2. Draw & Explain Lewin's 3 Step model of Change.
3. What are stages of group development?
4. Discuss the bases of Power & Power Tactics.