PARUL UNIVERSITY
FACULTY OF MANAGEMENT
BBA, Winter 2018-19 Examination

Semester: 3   Date: 23/10/2018
Subject Code: 06101202   Time: 10:30 am to 1:00 pm
Subject Name: Human Resource Management - 1   Total Marks: 60

Instructions
1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Do as Directed.

A) Multiple choice type questions. (Each of 1 mark)   (05)

1. …………… is the process of forecasting an organizations future demand for, and supply of, the right type of people in the right number.
   a) Human Resource Planning   c) Human Resource Management
   b) Recruitments   d) Human Capital Management

2. When ratings are collected from supervisors, customers and peers, considered as……..
   a) 350-degree feedback   c) 380-degree feedback
   b) 320-degree feedback   d) 360-degree feedback

3. HRM is associated with the management of ………….
   a) General people   c) Financial resources
   b) Organizational people   d) Community members

4. Effective HRM leads to……………
   a) Organizational failure   c) Organizational complexity
   b) Organizational inefficiency   d) Organizational success

5. Which of the following is the main responsibility of an HR department …………..
   a) Attracting candidates for job   c) Ensure staff development
   b) Keep employees motivated   d) All of the above

B) Define the following. (Each of 1 mark)   (05)
1. Delphi Technique
2. Dry promotion
3. Voluntary Retirement Service (V. R. S.)
4. Psychomotor test
5. Orientation

C) Direct questions. (Each of 1 mark)   (05)
1. Write full form of TAT.
2. Selection
3. List any 2 objectives of HRM.
4. Halo Effect
5. List any 2 types of Transfer.

Q.2 Answer the following questions.
A) Write short note on types of Interview.   (07)
B) Explain Career Planning Process in detail with diagram.   (08)

Q.3 Answer the following questions.
A) Explain Personality Test, Graphology Test & Medical Test.   (07)
B) Explain Recruitment Process in detail.   (08)

Q.4 Attempt any two questions. (Each of 7.5 mark)   (15)
1. Define Performance Appraisal? Explain: 360-degree Appraisal and Graphic Rating Scale with chart.
2. Explain Layoff, Retrenchment and Dismissal in detail.
3. Explain a) Job Rotation b) Job Enlargement c) Job Enrichment.
4. Explain the Human Resource Planning Process with diagram in brief.