

PARUL UNIVERSITY
FACULTY OF COMMERCE
B.Com. (Hons) Winter 2019 – 20 Examination

Semester: 5

Date: 29/11/2019

Subject Code: 16104303

Time: 10:30am to 01:00pm

Subject Name: Organizational Structure and Dynamics

Total Marks: 60

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Do as directed.**A) Multiple choice type questions.****(06)**

1. CSR stands for _____

a) Corporate Social Responsibility	b) Corporate Service Relations
c) Cooperative Social Responsibility	d) Corporate Service Responsibility
2. Which of the following is the last step in setting up organizational structure?

a) Division of Work	b) Delegation of Authority
c) Classification of Activities	d) Appointing Suitable Person
3. _____ is suitable for small organizations.

a) Result Approach	b) Decision Approach
c) Process Approach	d) Social Approach
4. _____ is defined as assigning a specific task to each worker.

a) Departmentation	b) Span of Control
c) Chain of Command	d) Work Specialization
5. The design which has abandoned the classical structure of organizational design and is also known as modern design is _____.

a) Network Design	b) Free form Design
c) Project Design	d) Virtual Design
6. Find the ODD one out.

a) Simplicity	b) Economical
c) Coordination	d) Excess Work

B) Definitions / One-liners / Terms.**(06)**

1. Define Line Organization.
2. What is a Learning Organization?
3. State two advantages of Line and Staff Organization.
4. What do you understand by the term matrix design?
5. Give any one example of CSR activity that can be undertaken by a corporate firm.
6. State any one objective of Organization.

Q.2 Numerical / Short Note Questions. (Each of 04 mark)**(12)**

1. Discuss in the steps involved in Departmentation.
2. What is simple structural design? Briefly explain the advantages of simple structure design.
3. Distinguish between Decentralization and Delegation.

Q.3 Answer the following. (Any Three)**(18)**

1. Discuss the meaning and determinants of organizational design in detail.
2. Write a detailed note on Project Design.
3. Define virtual organization and discuss its key features.
4. How do you build a learning organization?

Q.4 Answer the following. (Any two)**(18)**

1. Explain the concept of departmentation and the methods of departmentation.
2. Explain in detail the factors influencing the span of control.
3. Define decentralization. Explain its advantages and disadvantages.