

**PARUL UNIVERSITY**  
**FACULTY OF COMMERCE**  
**B.Com. (Hons) Winter 2018 – 19 Examination**

**Semester: 5**  
**Subject Code: 16104302**  
**Subject Name: Organisational Development**

**Date: 01/11/2018**  
**Time: 10:30 am to 1:00 pm**  
**Total Marks: 60**

**Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

**Q.1 Do as directed.****A) Multiple choice type questions. (Each of one mark)****(06)**

1. Cultural intervention concentrates on
  - a) Traditions
  - b) Precedents
  - c) Practices
  - d) All the above
2. The initial interest of the managers for the Organizational Development efforts is introduced, through, personal attendance at
  - a) A Group laboratory
  - b) P Group laboratory
  - c) N Group laboratory
  - d) T Group laboratory
3. Most of the Organizational Development activities are based on a basic model, i.e
  - a) interviews
  - b) data based
  - c) general method of inquiry
  - d) all of the above
4. OD can also be called as a process \_\_\_\_\_
  - a) For performance appraisal
  - b) For change of people
  - c) For teaching people how to solve the problem
  - d) All of the above
5. MBO programme generally consists of
  - a) Four Stages
  - b) Five Stages
  - c) Six Stages
  - d) Seven Stages
6. OD process is cyclical and ends, when
  - a) Desired development result
  - b) Plan is implemented
  - c) Data is gathered
  - d) Problem is Identified

**B) Explain following terms (Each of one mark)****(06)**

1. Interview
2. Quality Work life
3. Define - Organizational Development
4. Summative Evaluation
5. Quality Circles
6. OD – Diagnosis

**Q.2 Answer the following Questions. (Each of 04 mark)****(12)**

1. Discuss different types of Interview
2. Which are the different methods of Organizational Diagnosis?
3. Explain types of Evaluation

**Q.3 Answer the following Questions. (Any Three)****(18)**

1. Describe Action Research in OD
2. Describe Types of Questionnaire with suitable example.
3. What is Interventions? Explain in detail Techno – structural Interventions
4. Explain OD Process in depth

**Q.4 Answer the following Questions. (Any two)****(18)**

1. Classifying the different types of OD Interventions.
2. Write a full note on Role of Management & Practitioners.
3. Explain challenges faced by OD Practitioners..