Seat No: Enrollment No:

PARUL UNIVERSITY

FACULTY OF COMMERCE

B.Com. (Hons)/ Winter 2018 - 19 Examination

Semester: 3 Date: 24/11/2018

Subject Code: 16104203 Time:10:30 am to 1:00 pm

Subject Name: Strategic Human Resource Management Total Marks: 60

Instructions:

- 1. All questions are compulsory.
- 2. Figures to the right indicate full marks.
- 3. Make suitable assumptions wherever necessary.
- 4. Start new question on new page.

O.1 Do as directed.

A) Multiple choice type questions. (Each of one mark)

(06)

- 1. The concept of Total Quality Management was given by
 - a) Edward Demings

b) Henry Fayol

c) F. W. Taylor

- d) Victor Vroom
- 2. Which consulting company is associated with the concept of talent management?
 - a) Price Waterhouse Coopers
- b) Boston Consulting Group d) McKinsey

c) Deloitte

- 3. Which of the following is an example of operative function of HR managers?
 - a) Planning

b) Organizing

c) Procurement

d) Controlling

b) Motivation

- 4. The focus of Human Resource Management revolves around"
 - a) Machine
 - c) Money d) Men
- 5. The scope of human resource management includes
 - a) Procurement

b) Development

c) Compensation

- d) all of the above
- 6. The organization's ____ must be conducive to productivity and quality improvement.
 - a) Culture

b) Development

c) Policy

d) Environment

B) Explain following Terms. (Each of one mark)

(06)

- 1. List out Mckinsey's 7S
- 2. TQM Meaning
- 3. Cross Culture
- 4. Ethics & Work Place Ethics
- 5. Talent Acquisition
- 6. Define Strategy

Q.2 Short Note Questions. (Each of 04 mark)

(12)

- 1. Write a full note on SWOT Analysis
- 2. Describe OD Interventions
- 3. Explain various HR strategies implemented by the organization

Q.3 Answer the following. (Any Three)

(18)

- 1. Traditional HRM V/s Strategic HRM
- 2. Give the meaning of Corporate Strategy & fully describe it's types
- 3. Write a full note on process of Strategic Management
- 4. What you understand in Competency Mapping? Explain the types of competencies and draw the diagram of Competency Mapping Process

Q.4 Answer the following. (Any two)

(18)

- 1. Explain the concept, nature and process of Strategic Evaluation.
- 2. Describe Environmental Factor in Strategic Planning
- 3. Describe the Porter's 5 Force Model