

PARUL UNIVERSITY
FACULTY OF COMMERCE

B.Com (Hons.) Supplementary Winter 2017 – 18 Examination

Semester: 2**Date: 27/12/2017****Subject Code: 16100153****Time: 10:30 am to 1:00 pm****Subject Name: Fundamentals of Organizational Behaviour****Total Marks: 60****Instructions:**

1. Attempt all questions as directed.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.

Q.1 (A) Choose the correct option (1 mark each. All Compulsory) (06)**1. Which of the following are the basic sources of stress?**

- | | |
|--------------------|---------------------|
| a. The Environment | b. Social Stressors |
| c. Physiological | d. All of the above |

2. What are the forces that are affecting organizational behavior?

- | | | | |
|-----------|----------------|---------------|------------------|
| a. People | b. Environment | c. Technology | d. All the above |
|-----------|----------------|---------------|------------------|

3. Which of the following is NOT a part of Five Stage Model of Team? Development?

- | | |
|------------------|---------------------|
| a. Forming Stage | b. Storming Stage |
| c. Drama Stage | d. Adjourning Stage |

4. The _____ leadership style is democratic and an expression of the leader's trust in the abilities of his subordinates.

- | | |
|------------------|---------------------|
| a. Participative | b. Transactional |
| c. Autocratic | d. All of the above |

5. _____ is a set of values that states what an organization stands for

- | | |
|--------------------------|---------------------------------|
| a. Organization behavior | b. Organizational culture |
| c. Organizational spirit | d. Organizational effectiveness |

6. Which of the following is NOT of the basic framework for analyzing Organizational Behavior issues?

- | | |
|----------------------------------|---------------------------|
| a. The process of management | b. Organizational context |
| c. Gender and ethnic differences | d. Behavior of people |

(B) Define the following terms (1 mark each. All Compulsory) (06)

1. Organization culture
2. Group
3. Perception
4. Organizational behavior
5. Leadership
6. Stress

Q.2 Answer the following. (4 marks each. All Compulsory) (12)

- A. Write a short note on - Types of teams.
- B. Explain briefly the functions of management.
- C. Write down a note on - Path-Goal leadership theory.

Q.3 Answer the following. (6 marks each. Any Three out of Four) (18)

- A. Describe the conflict management techniques in detail
- B. What are the functions of attitudes?
- C. Depict the challenges today that are faced by any organization.
- D. Clarify the importance of socialization in the world.

Q.4 Answer the following. (9 marks each. Any Two out of Three) (18)

- A. Explain Maslow's Hierarchy of Needs in detail
- B. What are the types of organizational change?
- C. What is the importance of organization culture in the work place?