

Enrolment Number: \_\_\_\_\_

**PARUL UNIVERSITY**  
**FACULTY OF HOTEL MANAGEMENT CATERING & TECHNOLOGY**  
**HOTEL MANAGEMENT EXAMINATION**  
**SESSION 2019- 2020**  
**INTERNAL**

**SUBJECT NAME Accommodation operation I**

**PROGRAM- BHMCT**

**SUBJECT CODE-21101154**

**DATE: 05-03-2020**

**SEMESTER- 2<sup>ND</sup>**

**TOTAL MARKS: 40**

Sr. No.		Marks
Q.1	(A) Multiple Choice Questions (1) Carpet Shampooing Machine is used on (a) Carpet (b) Curtains (c) Sofa (d) wooden floor (2) Solvent extraction Machine Used for cleaning (a) Upholstery and Curtains (b) Carpet (c) Metal Panels (d) Hard Flooring (3) Give Example of Sundry Equipments. (4) Scrim is a type of Cloth. True/ False (5) Druggets are made up of _____ (Fill in the Blanks)	05
	(B) Compulsory Question 1. Ceramics are made from Sand and Clay.-True/False 2. Aluminum not Tarnished by Air.- True/False 3. Synthetic most commonly derived from _____ (fill in the Blanks) 4. Glass is made from Silica or Sand. True/ False 5. Bronze Brown alloy of _____ and _____ (Fill in the Blanks)	05
Q.2	Attempt all questions	10
	(1) Classify detergents.	
	(2) Give Example of Abrasive.	
	(3) Give Example of Organic Solvent.	
	(4) Write Use of Biological detergents.	
	(5) Classify Brushes.	
Q.3	Attempt any two	10
	(1) Give Example of Routine cleaning, make Weekly cleaning Schedule, and define Spring Cleaning with Suitable Examples.	
	(2) How to clean departure Room? Write its Step by Step Process.	
	(3) How to clean Occupied Rooms? Write its Step by Step Process.	
	(4) Write in detail Bath Room Cleaning Procedure.	
Q.4	Attempt any one	10
	(1) Explain How to set Trolley with Suitable diagram.	
	(2) What are different surfaces? Explain along with its cleaning Process.	