Seat No:

Semester: 3

Instructions:

PARUL UNIVERSITY

FACULTY OF IT & COMPUTER SCIENCE BCA / IMCA Summer 2018 - 19 Examination Date: 29/04/2019 Subject Code: 05101201/05301201 Time: 10:30 am to 01:00 pm Subject Name: Business Information Systems **Total Marks: 60** 2. Figures to the right indicate full marks. 3. Make suitable assumptions wherever necessary. 4. Start new question on new page.

Enrollment No:

(05)

(10)

Q.1 Answer the followings.

1. All questions are compulsory.

A. Write short notes.

- 1. Define MIS.
- **2**. What is a system?
- **3.** What do you mean by Business Process?
- 4. What do you mean by Critical Success Factor (CSF)?
- 5. Explain data system?

B. Multiple choice type questions (Each of 01 marks)

- 1. The information of MIS comes from the
 - a. Internal source
 - b. External source
 - c. Both internal and external source
 - d. None of the above
- **2.** The flow of information through MIS is
 - a. need dependent
 - b. organization dependent
 - c. information dependent
 - d. management dependent

3. Audit gives details about ______ to Account Payable System

- a. Account balance
- b. Transaction
- c. Expenditure
- d. All of the above

4. _____ details are given by Management to Marketing Service System.

- a. Customer
- b. Employee
- c. Supplier
- d. None of the above

5. The basic component(s) of DSS is (are)

- a. Database
- b. Model base
- c. DSS software system
- d. All of the above

	6. GDSS is the short form of	
	a. Group Decision Support System	
	b. Group Discussion Support System	
	c. Group Decision Service System	
	d. Group Discussion Support Source	
	7. The following are functions of a DBMS excepta. creating and processing formsb. creating databasesc. processing datad. administrating databases	
	8. Which of the following gives a logical structure of the database graphically?	
	a. Entity-relationship diagram b. Entity diagram c. Database diagram	
	d. Architectural representation model	
	9. Key to represent relation between tables is called	
	a. primary key b. Super key c. Foreign Key d. None of these	
	10. The following are functions of a DBMS excepta. creating and processing formsb. creating databasesc. processing datad. administrating databases	
Q.2	Answer the followings.1. "Business information system is in no way different from other information systems".Discuss your views.	(02)
	2 . What are the main objectives of management?	(02)
	3. What is a steering committee?4. Explain the benefits of maintaining an Inventory?	(02) (03)
	5. Explain open loop and closed loop system with example?	(03)
	6. Explain types of networks.	(03)
Q.3	Answer the following. (Any three)	(15)
	1. Explain about the Herbert Simon model of decision-making.	
	2. Evaluate the option regarding transmission media available in networks.	
	3. How has internet Changed the face of business?	
	4. Compare the following:(i) ERP versus CRM(ii) ERP versus SCM	
Q.4 A. B.	Answer the following. If privacy of a user of social networking site is breached, in this case who you think is guilty: the user of the social networking site? Give your point of view. Discuss about the Business Information Systems in India (the past and the current)?	(05) (10)
	OB	

B. Explain any two office automation systems?

(10)