

PARUL UNIVERSITY**FACULTY OF COMMERCE****B.Com. (Hons) Summer 2018-19 Examination****Semester: 4****Date: 17/4/2019****Subject Code: 16104253****Time: 10:30 a.m. To 1:00 p.m****Subject Name: Human Resource & Knowledge Management****Total Marks: 60**

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Do as directed.**A) Multiple choice type questions. (Each of one mark)****(06)**

1. Differences based on cultural, ethnic, and racial factors are called cultural diversity
a) True b) False
2. In-use values guide the behavior of organization members
a) True b) False
3. cultural beliefs are passed from generation to generation and are never changed or altered
a) True b) False
4. There is no clear link between an organization's performance and its culture.
a) True b) False
5. An organization's culture helps it coordinate internal processes and adapt to its external environment.
a) True b) False
6. Cultural practices and beliefs are shared with others in a cultural group to maintain uniformity among all members in the group.
a) True b) False

B) Explain Following Terms. (Each of one mark)**(06)**

1. Knowledge Management
2. Organizational Culture
3. HRM
4. Organizational Learning
5. KMS – meaning
6. Culture Diversity

Q.2 Write a note on following Questions. (Each of 04 mark)**(12)**

1. Write a note on Knowledge Management in HRM
2. Elaborate Characteristics of Organizational Culture
3. Future of Knowledge Management – explain

Q.3 Answer the following Questions. (Any Three)**(18)**

1. Write a note on Impact of HRM & KM Strategies
2. Explain Benefits of KMS
3. Write an essay on Linking Knowledge management to HR practices
4. Elaborate theory of Organizational Learning

Q.4 Answer the following Questions. (Any two)**(18)**

1. What do you mean by Culture? Explain its Types
2. Explain process of Organizational Learning
3. What are the Role and Qualities of Knowledge Management Officer?