

PARUL UNIVERSITY
FACULTY OF COMMERCE
B.Com (Hons) Summer 2018 – 19 Examination

Semester: 2
Subject Code: 16100153
Subject Name: Fundamentals of Organizational Behaviour

Date: 10/04/2019
Time: 02:00pm to 04:30pm
Total Marks: 60

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Do as directed.

A) Multiple choice type questions. (Each of one mark)

(06)

1. Out of the following which is the individual approach of coping with stress.
 - a) Role Ambiguity
 - b) Assertiveness
 - c) Improved Communication
 - d) Building Teamwork
2. Which of the following is NOT a component of ABC Model?
 - a) Attitude
 - b) Behaviour
 - c) Aptitude
 - d) Cognitive
3. The Trait theory of Leadership is given by _____.
 - a) Henry Fayol
 - b) Frederick Taylor
 - c) Chester Bernard
 - d) Herzberg
4. The leadership style which ensures participation from employees in decision making is called _____.
 - a) Autocratic
 - b) Parental
 - c) Laissez faire
 - d) Democratic
5. _____ is known as the negative stress.
 - a) Eustress
 - b) Both
 - c) Distress
 - d) None
6. Which of the following is the Hygiene Factor in the Herzberg Motivation – Hygiene Theory?
 - a) Achievement
 - b) Recognition
 - c) Work Itself
 - d) Salary

B) Definitions / One-liners / Terms. (Each of one mark)

(06)

1. Who gave the Motivation – Hygiene Theory?
2. Define Organizational Behavior.
3. What do you understand by Autocratic Style of Leadership?
4. Define attitude.
5. State any two characteristics of Organizational Culture.
6. What do you understand by the term Eustress?

Q.2 Numerical / Short Note Questions. (Each of 04 mark)

(12)

1. Explain the Types of Teams.
2. Explain the components of Organizational Culture.
3. Discuss in detail the Acquired Needs Theory.

Q.3 Answer the following. (Any Three)

(18)

1. Discuss in detail the Behavioural Theory and Contingency Theory of Leadership.
2. Explain in detail the concept and stages of Conflict.
3. Explain in detail the Hierarchy of Needs theory given by Maslow.
4. Determine in detail the concept and Types of Groups.

Q.4 Answer the following. (Any two)

(18)

1. "Organizational Behavior is an interdisciplinary field." Explain the various fields that are related with OB.
2. "Organizational Conflict can be resolved through preventive measures as well as Curative measures." Explain these Measures in detail.
3. Explain in detail the concept of group and the stages of group development.