

**PARUL UNIVERSITY**  
**FACULTY OF SOCIAL WORK**  
**MSW-HRM, Summer 2017-18 Examination**

Semester: 3

Date: 30/05/2018

Subject Code: 10202203

Time: 10:30 am – 1:00 pm

Subject Name: Organizational Behaviour

Total Marks: 60

**Instructions:**

1. Attempt all questions from each section.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

**Q.1A) Choose the correct option given below.****(10)**

1. Which of the following do not comprise of Corporate Restructuring?
 

a) Expansion	b) Outsourcing
c) Acquisition	d) Joint Venture
2. The situation where a company moves entire production facility in other geographical location situated overseas is called \_\_\_\_\_.
 

a) In sourcing	b) Outsourcing
c) Foreign Investment	d) Off shoring
3. Which model of OB is based upon power?
 

a) Autocratic	b) Custodial
c) Supportive	d) Collegial
4. The emotions that the Organization requires workers to show in the organization are called \_\_\_\_\_.
 

a) Felt emotions	b) Fake emotions
c) Displayed emotions	d) Hidden emotions
5. The process of restructuring the organization into a number of semi-autonomous operating sections is called \_\_\_\_\_.
 

a) Departmentation	b) Divisionalisation
c) Specialization	d) Decentralization
6. The one who has not identified his values is called \_\_\_\_\_.
 

a) Narcissist	b) Hypocrite
c) Immature	d) Ignorant
7. In some cases people generalize the characteristics of all the members of the group. What is this perceptual error known as?
 

a) Impression	b) Stereotyping
c) Halo effect	d) Attribution
8. Which of the following is not the characteristic of new emerging organizational designs?
 

a) Team base	b) customer driven
c) flat structure	d) Bureaucracy
9. \_\_\_\_\_ measures the degree to which people identify psychologically with their job and consider their performance important.
 

a) Job Satisfaction	b) Job Involvement
c) Job Engagement	d) Job enhancement
10. The process of influencing oneself to establish self-direction and self-motivation needed to perform the task is called \_\_\_\_\_.
 

a) Self-Learning practices	b) Self-leadership practices
c) Empowerment practices	d) Internalization process

**Q.1B) Why experiencing various types of emotions are important for the human beings?****(05)****Q.2A) Answer in One Sentence.(Each of One marks)****(10)**

1. Define Learning Organization.
2. Define Attitude.
3. What do you mean by Outsourcing?

4. Name the components of Attitude
5. What do you mean by being Mindful?
6. What is the difference between Terminal and Instrumental Values?
7. What is supply chaining?
8. What do you mean by Fishnet Organization?
9. Enlist various sources of values.
10. Name four models of OB.

**Q.2B) Define the following terms. (05)**  
1. Collaboration  
2. Perception

**Q.3A) What is Organizational Behaviour? State and explain various challenges of OB (10)**  
**OR**

**Q.3A) Discuss the development of Stage I and Stage II model of OB (10)**

**Q.3B) Discuss the characteristics of Learning Organization. (05)**

**Q.4A) Define Values. Explain various time periods and stages of value development in individual's life. (10)**

**Q.4B) What do you understand by Attitudes? Do you think it is possible to change attitudes? If No, Why and If Yes, How? (05)**

**OR**

**Q.4B) Discuss on the changing profile of stakeholders in the organizations. (05)**