

PARUL UNIVERSITY
FACULTY OF SOCIAL WORK
MSW-HRM, Summer 2018-19 Examination

Semester: 2**Date: 29/4/2019****Subject Code: 10202154****Time: 10:30 am To 1:00 pm.****Subject Name: Industrial Psychology & Sociology****Total Marks: 60****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 A) True or False: (10)

1. Deskilling means elimination of skill requirement of worker.
2. Legal psychology is application of psychological knowledge in the field of law.
3. Learning is change in behaviour due to age.
4. The concept of Mental Age was given by Binet.
5. Forgetting is memory failure due to decay and interference.
6. Sensory memory lasts for few days.
7. Validity of a psychological test means it measures what it is intended to measure.
8. Time standard should be set up by taking into account the work of the fastest worker.
9. Therbligs were given by Sigmund Freud.
10. Psychology is study of people at workplace.

Q.1 B) Discuss the fundamental characteristics of human behavior. (05)**Q.2 A) Answer in one sentence. (Each of one marks) (10)**

1. What is memory?
2. What is industrial fatigue?
3. What is the difference between general psychology & industrial psychology?
4. What is ink blot test?
5. What do you mean by end spurt?
6. What do you mean by therbligs?
7. What do you mean by anomie?
8. What do you mean by intelligence?
9. State the types of individual differences.
10. What are the goals of psychology?

Q.2 B) Define the following terms. (05)

1. Industrial Sociology
2. Industrial Psychology

Q.3 A) What is the role of psychologist in an industrial organization? (10)**OR****Q.3 A) What is time & motion study? Discuss the major contributions of time and motion study. (10)****Q.3 B) Discuss the problems of industrial psychology. (05)****Q.4 A) Discuss the steps in psychological test development. (10)****Q.4 B) What is the effect of Industrial society on caste, religion, marriage and family system of India? (05)****OR****Q.4 B) Discuss the environmental factors affecting human performance. (05)**