

**PARUL UNIVERSITY**  
**FACULTY OF SOCIAL WORK**  
**MSW-HRM, Winter 2017-18 Examination**

**Semester: 2****Subject Code: 10202154****Subject Name: Industrial Psychology & Sociology****Date: 09/01/2018****Time: 10:30 am to 1:00 pm****Total Marks: 60****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

**Q.1 A) Multiple Choice Questions:****(10)**

1. Deskillling is elimination of skill requirement of \_\_\_\_\_.  
a) Worker                      b) Job                      c) Both                      d) None
2. The behavior which involves more number of neurons is called \_\_\_\_\_ behavior  
a) Simple                      b) Complex                      c) Rational                      d) Voluntary
3. The test in which the items are arranged in increasing order of difficulty level with enough time to solve the problem is called \_\_\_\_\_.  
a) Speed test                      b) Response time test  
c) Power test                      d) Projective
4. Which of the following is not the area of industrial psychology?  
a) Personnel psychology                      b) Engineering psychology  
c) Industrial Relations                      d) Social Psychology
5. Playing dart is the example of \_\_\_\_\_.  
a) Information processing skill                      b) Memorizing skill  
c) Perceptual motor tracking skill                      d) Perceptual motor performance skill
6. Rise in the production at the end of the work period is termed as \_\_\_\_\_.  
a) warming up period                      b) work curve  
c) Exhaustion                      d) End spurt
7. Which of the following is not any form of learning?  
a) Operant conditioning                      b) Classical conditioning  
c) Cognitive approach                      d) None
8. The concept of Mental Age was given by \_\_\_\_\_.  
a) Binet                      b) Masso  
c) Roger                      d) Freud
9. Banging the door is the example of \_\_\_\_\_.  
a) Displacement                      b) Rationalization  
c) Fixation                      d) Regression
10. The method of breaking down the task into basic elements of motion given by Gilbreth is called \_\_\_\_\_.  
a) Motion study                      b) Human engineering  
c) Engineering Psychology                      d) Therbligs system

**Q.1 B) Discuss the concept of Alienation and Anomie.****(05)****Q.2 A) Answer in one sentence. (Each of one marks)****(10)**

1. What is Industrial Fatigue?
2. What is Frustration?
3. What is Psychology?
4. What is memory?
5. Define Learning.
6. Define Sociology.
7. What is monotony?
8. What is mental block?
9. Why do we forget information?
10. What is warming up period?

**Q.2 B) Define the following terms. (05)**

1. Industrial Psychology
2. Engineering Psychology

**Q.3 A) State and Explain the scope and objectives of Industrial Psychology. (10)**

**OR**

**Q.3 A) Define Industrial Sociology. Discuss the scope and importance of Industrial Sociology. (10)**

**Q.3 B) Discuss Freud's Psychoanalytic theory of Personality. (05)**

**Q.4 A) What is Time and Motion Study? Discuss in lines with the advantages and disadvantages. (10)**

**Q.4 B) Do you think watching violence on TV results into actual aggression? (05)**

**OR**

**Q.4 B) How can you counter the effects of Monotony and Boredom in an organization? (05)**