

**PARUL UNIVERSITY**  
**FACULTY OF SOCIAL WORK**  
**MSW-HRM, Winter 2017-18 Examination**

**Semester: 1**  
**Subject Code: 10202104**  
**Subject Name: Working with Individuals**

**Date: 28/12/2017**  
**Time: 10:30 am to 1:00 pm**  
**Total Marks: 60**

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**Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page

**Q.1 A) True or False (10)**

1. Psychoanalytic Theory was originated by Freud
2. Emotional intelligence, creativity, perception and personality are types of psychological factors
3. "Social casework is understood as an approach to help individuals but not at random."
4. The person is the one who is "in need of help in some aspect of his social-emotional living, whether the need be for tangible provisions or counsel"
5. Psycho-Social diagnosis can even be known as assessment
6. Recording does not require any skill
7. Social case work is understood as an approach to intervene at individual level
8. Relationship is the key to social work intervention
9. ID stands for the German word of "IT"
10. ID seeks pleasure, the ego tests reality and the super ego strives for perfection

**Q.1 B) Explain the values of social case work (05)**

**Q.2 A) Explain the terms. (Each of one marks) (10)**

1. social case work
2. Communication
3. personality
4. Attitude
5. Agency
6. exit interview
7. intervention
8. intrapersonal communication
9. grapevine communication
10. ethics

**Q.2 B) Define the following terms. (05)**

1. Interviewing
2. Relationship

**Q.3 A) Explain the principles of social case work in detail (10)**

**OR**

**Q.3 A) Write a note on process of communication. Explain the different methods in which communication can be successful (10)**

**Q.3 B) What is recording? Explain the importance of recording. (05)**

**Q.4 A) Write a Note on Relationship (10)**

**Q.4 B) How will you judge the personality of your employees? Explain by the theory of personality (05)**

**OR**

**Q.4 B) When you are forming a relationship with your client, which aspects will you consider to follow? (05)**