

PARUL UNIVERSITY
FACULTY OF SOCIAL WORK
MSW-HRM, Winter 2018-19 Examination

Semester: 3
Subject Code: 10202203
Subject Name: Organizational Behaviour

Date: 26/10/2018
Time: 10:30 am to 1:00 pm
Total Marks: 60

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 A) Multiple Choice Questions:**(10)**

1. In some cases, people generalize the characteristics of all the members of the group. What is this perceptual error known as?
a) Impression b) Halo Effect c) Attribution d) Stereotyping
2. Which of the following is not the component of attitude?
a) Cognition b) Affection c) Behaviour d) Attribution
3. The emotions that the organization requires workers to show in the organization are called _____.
a) Felt emotions b) Fake emotions c) Displayed emotions d) Hidden emotions
4. Where form, feature, regularity, arrangement and beauty is valued, it is called _____ values.
a) Social b) Economic c) Aesthetic d) Religious
5. The one who subscribe to one set of values and does another is called _____.
a) Apathetic b) Pathetic c) Immature d) Hypocrite
6. The situation where a company moves entire production facility in other geographical location situated overseas is called _____.
a) Insourcing b) outsourcing c) foreign investment d) Offshoring
7. Emotions are feelings that tend to be less intense than moods and lack contextual stimulus.
a) True b) False
8. Which of the following organization structure has the ability to rearrange quickly retaining its inherent strength?
a) Team organization b) Spaghetti Organization c) Fishnet Organization
9. Adding task to an existing job is called _____.
a) Job rotation b) Job enlargement c) job enhancement d) job enrichment
10. The closer any two emotions are to each other, the more likely is that the people would have better clarity of those emotions.
a) True b) False

Q.1 B) Write a short note on Learning Organization.**(05)****Q.2 A) Answer in one sentence. (Each of one marks)****(10)**

1. State the elements of OB.
2. State the models of OB.
3. Name 4 sources of values.
4. Define attitude.
5. What do you mean by values?
6. Define collaboration.
7. What is virtual organization?
8. What is self leadership practice?
9. What is emotional intelligence?
10. State 4 disciplines contributing to the knowledge of OB.

- Q.2 B) Define the following terms. (05)**
1. Organizational Behaviour
2. Perception
- Q.3 A) Define globalization. State and discuss various factors leading to flattening of globe. (10)**
- OR**
- Q.3 A) Discuss various emerging designs of organization structures in contrast to usual designs, (10)**
Q.3 B) Discuss the assumptions of OB. (05)
- Q.4 A) What are the challenges faced by Managers in implementing the knowledge of OB in an organizations in contemporary business environment. (10)**
- Q.4 B) Discuss the ways of changing human attitude towards someone or something. (05)**
- OR**
- Q.4 B) Define Emotions & Moods. Discuss the differences between them. (05)**