

PARUL UNIVERSITY
FACULTY OF SOCIAL WORK
MSW-HRM, Winter Examination 2018-19

Semester: 2**Subject Code: 10202154****Subject Name: Industrial Psychology & Sociology****Date: 1/12/2018****Time: 10:30 am to 1:00 pm****Total Marks: 60****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 A) Multiple Choice Questions:**(10)**

1. Aiming a gun or getting ready to hit the coming volley ball is an example of _____.
 a) Information processing behaviour b) Perceptual motor skill
 c) Perceptual motor tracking skill d) Role of senses
2. _____ is a type of projective personality test.
 a) Bell adjustment Inventory b) MMPI
 c) Ink Blot d) Auditory test
3. Banging the door is the example of _____.
 a) Regression b) Agression
 c) Displacement d) Fixation
4. The branch of psychology that studies the functions of the nervous system and other bodily structures in the behavior of organism is called _____.
 a) Genetic psychology b) Developmental psychology
 c) Clinical psychology d) Physiological psychology
5. The concept of mental age was given by _____.
 a) Masso b) Binet
 c) Freud d) Roger
6. Behaviour that involves more number of neurons is called _____.
 a) Simple Behaviour b) Voluntary Behaviour
 c) Complex Behaviour d) Rational Behaviour
7. Which of the following is not the objective of studying psychology?
 a) Understanding Behaviour b) Change Behaviour
 c) Predict Behaviour d) Control Behaviour
8. End spurt is _____.
 a) Reduction in production at the end of the day
 b) Rise in production at the end of the day
 c) Stability in production by end of the day
 d) Elimination in production due to exhaustion
9. Time study must be conducted taking into account the work of the fastest worker as a base.
 a) True b) False
10. Elimination of skill requirement of a job is known as _____.
 a) Deskilling b) Therbligs
 c) Human Engineering d) Time Study

Q.1 B) Discuss the importance of Industrial Sociology.**(05)****Q.2 A) Answer in one sentence. (Each of one marks)****(10)**

1. Define learning.
2. What is social psychology?
3. What is frustration?
4. Define Memory.
5. What is TAT?
6. Define Psychology.
7. What is Engineering Psychology?
8. Why people work?
9. What is mental block?
10. Define Sociology

Q.2 B) Define the following terms.**(05)**

1. Industrial Psychology
2. Industrial Sociology

Q.3 A) State and Explain the objectives and scope of Industrial Psychology.**(10)**

OR

- Q.3 A)** What is Time & Motion Study? What are the objectives of conducting Time & Motion Study? State the advantages and disadvantages of Time & Motion Study. **(10)**
- Q.3 B)** What are the basic criteria required to be fulfilled by any psychological test that one would want to administer in any organization. **(05)**
- Q.4 A)** Discuss the difference in the concept of Fatigue, Monotony & Boredom. What are the effects on employee work performance and How can you counter the effects of Fatigue, Monotony & Boredom? **(10)**
- Q.4 B)** Do Virtual aggression (playing violent video games/watching violence on television) lead to actual aggression? Give your opinion. **(05)**

OR

- Q.4 B)** Discuss Alienation & Anomie as a consequence of Modern Industrial Society. **(05)**