

PARUL UNIVERSITY
FACULTY OF SOCIAL WORK
MSW-HRM, Winter 2018-19 Examination

Semester: 1
Subject Code: 10202104
Subject Name: Working with Individuals

Date: 30/10/2018
Time: 10:30 am to 1:00 pm
Total Marks: 60

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page

Q.1 A) True or False (10)

1. Social case work is understood as an approach to intervene at individual level.
2. Listening is a component of communication.
3. "Social casework is understood as an approach to help individuals but not at random."
4. The person is the one who is "in need of help in some aspect of his social-emotional living, whether the need be for tangible provisions or counsel"
5. Communication involves 'transmission and reception of message'.
6. Prejudice in the social case work is acceptable.
7. Ego is an important component of personality.
8. An individual can exist without forming any kind of relationship in an organization.
9. Case work is an auxiliary method of social work.
10. Values play important role in behavior of the person.

Q.1 B) Explain the Process of Communication (05)**Q.2 A) Short Answer Questions.. (Each of one marks) (10)**

1. Define social case work
2. Communication-Define The Term
3. Write the meaning of rapport building
4. write down the last stage of casework
5. What is agency in social casework.
6. List out any 2 factors that affect personality.
7. What kind of relation between the worker-client is accepted in social casework
8. What is intrapersonal communication
9. What is Nonverbal communication
10. Who is client is social casework

Q.2 B) Define the following terms. (05)

1. Empathy 2. Perception

Q.3 A) Explain the principles of social case work in detail. (10)

OR

Q.3 A) Define the term Relationship in Social Case Work and discuss its components and barriers. (10)**Q.3 B) Write a note on barriers in effective communication. (05)****Q.4 A) Explain the stages of Social Case work. (10)****Q.4 B) Write Note on Psychoanalytic Theory of personality. (05)**

OR

Q.4 B) Write note on models of individual behavior. (05)