

PARUL UNIVERSITY
FACULTY OF SOCIAL WORK
MSW-HRM, Winter 2018-19 Examination

Semester: 1
Subject Code: 10202102
Subject Name: Organizational Dynamics

Date: 25/10/2018
Time: 10:30 am to 01:00 pm
Total Marks: 60

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 A) Multiple Choice Questions:**(10)**

1. In which style of leadership the opinion of the minority members are rejected even if they are correct?
 - a) autocratic
 - b) democratic
 - c) free reign style
2. Which of the following is not the part of organization structure?
 - a) Roles
 - b) Norms
 - c) Composition
 - d) Coercion
3. In Organization Culture context OCTAPACE, T stands for _____
 - a) Transparency
 - b) Transaction
 - c) Transition
 - d) Trust
4. What is the term used for power in groups?
 - a) Cohesion
 - b) Team
 - c) Coalition
 - d) Politics
5. ERG theory was given by _____
 - a) Maslow
 - b) Alderfer
 - c) Hezberg
 - d) McGregor
6. Telling, Selling, Participating and Delegating are the components of _____
 - a) Path goal theory
 - b) Life Cycle theory
 - c) Tranformational theory
 - d) Managerial Grid
7. Power derived from knowledge is _____ power.
 - a) Referent
 - b) Coercive
 - c) Rewards
 - d) Expert
8. Which of the following is not the tool of Controlling?
 - a) Budgeting
 - b) Inventory Management
 - c) Auditing
 - d) MBO
9. _____ groups provide very important service by satisfying their member's social needs
 - a) Formal
 - b) Informal
 - c) Task
 - d) Command
10. There is no unity of command in _____
 - a) Matrix structure
 - b) Line structure
 - c) Functional Structure
 - d) Project Organization

Q.1 B) Explain the steps in the Planning Process.**(05)****Q.2 A) Answer in one sentence. (Each of one marks)****(10)**

1. Define Planning
2. State the stages of group development.
3. What is Role Conflict?
4. State the types of plans.
5. State 4 qualities of an effective leader.
6. What are the reasons of group conflicts?
7. What is organization chart?
8. What is span of control?
9. What is charismatic power?
10. What is Interest group?

Q.2 B) Define the following terms.**(05)**

1. Organizational Dynamics
2. Leadership

Q.3 A) Enlist various types of Organization Structures and Explain any 3 in detail. (10)

OR

Q.3 A) Explain Contingency Theory of Leadership with the help of a diagram. (10)

Q.3 B) Explain Maslow's Need Hierarchy Theory of Motivation. (05)

Q.4 A) What are the social responsibilities of a business organization towards various stakeholders? (10)

Q.4 B) How can you make effective use of different types of power you have? (05)

OR

Q.4 B) What is strategic alliance? State and discuss the types of strategic alliances. (05)