

Seat No: \_\_\_\_\_

Enrollment No: \_\_\_\_\_

**PARUL UNIVERSITY**  
**FACULTY OF SOCIAL WORK**  
**MSW Winter 2019-20 Examination**

**Semester: 3**

**Subject Code: 10202203**

**Subject Name: Organizational Behavior**

**Date: 22/11/2019**

**Time: 2:00 pm to 4:30 pm**

**Total Marks: 60**

---

**Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

**Q.1 A) MCQ/True or False/ Fill in the blanks. (Each of one marks) (10)**

1. Psychology is most contributed discipline in OB.
2. Autocratic model is highly applicable when the workers are educated.
3. Values vary from person to person.
4. Emotion and Feeling is one and the same thing.
5. Empowerment is a difficult process for any organization.
6. Perception and Intuition are similar.
7. Positive attitude towards own job leads to good performance.
8. OB can be applicable individually as well as organization wide.
9. There is no direct relationship between HR and OB.
10. Learning organization is a concept created with view to improvise learning habit in an organization.

**Q.1 B) State various assumptions of OB. (05)**

**Q.2 A) Answer in one sentence. (Each of one marks) (10)**

1. What is Attitude?
2. Explain the meaning of Perception.
3. Why Anthropology is one of the contributing disciplines of OB?
4. Define: Collaboration
5. State one limitation of OB.
6. What is Fishnet Organization?
7. Explain the benefit of Positive Thinking.
8. Define: Values
9. Explain the meaning of Learning Organization.
10. Give one advantage of empowerment.

**Q.2 B) Define the following terms. (05)**

1. Organizational Behaviour
2. Emotions

**Q.3 A) Discuss various models of OB in detail. (10)**

**OR**

**Q.3 A) Discuss functions of emotions. How is it different than mood? (10)**

**Q.3 B) Write a short note on Self-leadership practices (05)**

**Q.4 A) You are serving as a Manager in Marketing division of a manufacturing unit. How you will apply concept of Empowerment to get maximum output from your employees? Explain your strategy. (10)**

**Q.4 B) Discuss the challenges in implementation of organizational behavior. (05)**

**OR**

**Q.4 B) Discuss the concept of Emotional labour. (05)**