

PARUL UNIVERSITY
FACULTY OF SOCIAL WORK
BSW, Winter 2017-18 Examination

Semester: 3
Subject Code: 10101201
Subject Name: Social Case Work-II

Date: 21/12/2017
Time: 10:30 a.m-1:00 pm
Total Marks: 60

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 A) True or False (Each of one marks) (10)

1. Regression is one of the defense mechanism.
2. Unconditional acceptance is an important aspect for successful helping interviews.
3. Emotions could never be the barrier of communication.
4. Relationship in social work means when there is physical relationship between the worker and the client.
5. *Satva* is impure, full of worldly desires and selfish actions.
6. Topical shift means the interviewer purposefully changes the topics that are unproductive.
7. Super ego is the balancing force between the id and ego.
8. Feedback is a very important component of Communication process.
9. We remember 30 per cent of what we see.
10. In the middle phase of the interview, the worker tries to examine various problems to develop feasible solutions for the client.

Q.1 B) List any 5 principles in establishing Relationship (05)**Q.2 A) Answer in one sentence. (Each of one marks) (10)**

1. Personality and its functioning are understood by psycho-analysts using which two types of concepts?
2. Mention four most common ways we communicate.
3. Who is an Interviewer?
4. What is Sublimation?
5. What is Encouragement technique in Social Case Work?
6. Mention any two impediments to Relationship in Social Case work.
7. What is Anxiety?
8. What is 'Resource Utilization' technique which is used in the middle phase of the Interview?
9. What is Id?
10. What is Communication?

Q.2 B) Define the following terms. (05)

1. Defense Mechanisms
2. Oral Stage of Development

Q.3 A) Explain any five Defense Mechanisms in detail with appropriate examples. (10)

OR

- Q.3 A)** Explain the main components of Communication. (10)
- Q.3 B)** What are the common mistakes indulged by the interviewer? (05)
- Q.4 A)** Mention in detail the different Stages of development as stated by Erikson (1950) (10)
- Q.4 B)** What do you understand by the terms '*Sattvic*', '*Rajasic*' and '*Tamasic*' - as Indian *Vedantic* concepts? (05)

OR

- Q.4 B)** What are the skills in social case work and explain the same. (05)