

PARUL UNIVERSITY
FACULTY OF MANAGEMENT
MBA 2018 Examination

Semester: 1
Subject Code: 06200107
Subject Name: Organisational Behaviour

Date: 10/05/2019
Time: 10:30am To 01:00pm
Total Marks: 60

Instructions

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Do as Directed.**A). Multiple choice type questions/Fill in the blanks. (Each of 1 mark)****(05)**

1. _____ is not a contributing discipline to OB.

a) Sociology	c) Physiology
b) Anthropology	d) Political Science
2. _____ is done for the analysis of self awareness.

a).Grid Analysis	c) Self Analysis
b) Transactional Analysis	d) Jowhari Window
3. Phenomenon in which the norm for consensus overrides the realistic appraisal of alternative course of action.

a) Group Think	c) Group Cohesiveness
b) Group Shift	d) Group Conflict
4. Who proposed that achievement, affiliation and power are three important needs that help explain motivation in workplace situations?

a) Herzberg	c) Maslow
b) McClelland	d) McGregor
5. What are the two dimensions on Blake and Mouton's managerial grid?

a) Good' and 'bad	c) Concern for outcomes' and 'concern for feelings'
b) Concern for people' and 'concern for Production'	d) Finishing tasks' and 'liking people'

B).Define the following. (Each of 1 mark)**(05)**

1. Organisational Culture.
2. Emotional Intelligence.
3. What is the definition of Organizational Development?
4. Machiavellianism
5. What is ABC model of attitude?

C).Direct questions. (Each of 1 mark)**(05)**

1. Write three differences between Type A and Type B personality.
2. Social Loafing.
3. How an organization can overcome resistance to change?
4. Work Stress.
5. What are the 3 stages in socialization process?

Q.2 Answer the following questions.**A). Explain any 3 Motivational Theories****(07)****B). Discuss Big 5 Personality Traits.****(08)****Q.3 Answer the following questions.****A). What are the stages of group development?****(07)****B). Explain various conflict resolution techniques used in the organization.****(08)**

Q.4 Attempt any two questions.(Each of 7.5 mark)

(15)

1. What is Lewins Change Model/Process?
2. Define leadership and discuss any two theories of leadership.
3. What are the different types of errors in Perception?
4. Explain types of team?