

PARUL UNIVERSITY
FACULTY OF LIBRARY AND INFORMATION SCIENCE
B.Lib.I.Sc. Winter 2019 -20 Examination

Semester: 1**Date: 28/11/2019****Subject Code: 13101104****Time: 10:30 am to 1:00 pm****Subject Name: Reference and Information Services****Total Marks: 60****Instructions:**

1. Attempt all questions.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.

Q.1 Give the appropriate answer from the following. (Objective type questions - MCQs) (10)

1. Referral Centre is some sort of _____.
a. Information Desk b. Reference Desk c. Data Desk d. Knowledge Desk
2. Generally a reference service of a library in the conventional form is processed through the stages which are
a. Preparation, Service, assimilation
b. Indexing, Orientation, delivery of the query 's reply
c. Orientation user's study , photocopy supplied
d. Preparation, Orientation, delivery of the query's reply
3. What is Information?
a. Retrieved Data b. Processed Data c. Written Data d. None of them
4. Newspaper is
a. SDI b. Literature Search c. Abstracting d. CAS
5. Average length of abstract is about _____ Words?
a. 200-350 b. 150-200 c. 200-300 d. 200-250
6. Digital Catalogue Facility available through _____.
a. OPAC b. CAS c. SDI d. Abstracting Service
7. Reprography Facility is Provide through _____.
a. Printing b. Photocopying c. Micro coping d. All of them
8. Referral Service is Distinguished of
a. Information Service b. Reference Service c. Communication Service d. Abstract Service
9. ILL is denotes
a. Book Borrow's from other Library b. Book Borrow's from Book Stall
c. Book Borrow's from User d. Book Borrow's from Author
10. Abstract is Summary of Article
a. Author b. Article c. Book d. Subject

Q.2 Long Questions. (Any Two) (20)

1. Defining Information, discuss its nature and generation.
2. What is User Education? Identify various levels and methods of User Education.
3. What do you understand by the term Indexing? Describe the indexing techniques KWIC & KWOC with Suitable examples.

Q.3 Write a short note. (Any Three) (15)

1. Information Service Agencies
2. List the different groups of Information, Stating the Purpose for which they need information
3. Reference Interview
4. SDI in Recent Year

Q.4(A) Give the full form of Terms. (All are compulsory) (05)

1. NISCAIR 2. DESIDOC 3. DELNET 4. KWOC 5. POPSI

Q.4(B) Write an Appropriate Answer in brief. (All are compulsory) (10)

1. list down Type of abstract
2. Impact of new technologies on information Services. Explain in 4-5 Sentences.
3. Explain Library as Facilitators.
4. How differ reference service from information service
5. Give the 3-3 Examples of Responsive Services and Anticipatory Services