

PARUL UNIVERSITY
FACULTY OF MANAGEMENT
MBA Winter 2023-24 Examination

Semester: 01

Date: 09/01/2024

Subject Code: 06200107

Time: 2:00pm to 4:30pm

Subject Name: ORGANISATIONAL BEHAVIOUR

Total Marks: 60

Instructions:

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1	Do as Directed.		CO	PO	BT
A)	Multiple choice type questions/Fill in the blanks. (Each of 1 mark)	(05)			
	1. The organizational culture consists of _____.		1	1	1
	a) Norms	c) Dominant values			
	b) Observed behavioural regularities	d) All of the above			
	2. Herzberg's Dual factor theory is also known as		1	1	1
	a) Motivation Hygiene theory	c) Equity theory			
	b) GRG Theory	d) Maslow theory			
	3. Human behaviour in an organization is also understood as _____.		1	1	1
	(a) Consumer Behavior	(b) Producer behavior			
	(c) Organization behavior	(d) None of the above			
	4. In an organization manager generally plays which kind of roles?		1	1	1
	(a) Interpersonal	(b) Informational			
	(c) Decision making	(d) All of the above			
	5. As a disseminator, spokesperson & monitor which type of roles does manager plays?		1	1	1
	(a) Interpersonal	(b) Informational			
	(c) Both A & B	(d) None of the above			
B)	Define the following. (Each of 1 mark)	(05)			
	1. Organizational Behavior		1	1	1
	2. Leadership		1	1	1
	3. Conflict		1	1	1
	4. Perception		1	1	1
	5. Personality		1	1	1
C)	Direct questions. (Each of 1 mark)	(05)			
	1. Define Interpersonal conflict		1	1	1
	2. What is Attitude?		1	1	1
	3. Discuss the term Ethical values.		1	1	1
	4. Explain Path goal theory.		1	1	1

	5. Explain the term Organizational culture.		1	1	1
Q.2	Answer the following questions.				
A).	Explain the various stages of group development in detail.	(07)	2	3	3,4
B).	What are the various challenges of Organizational Behaviour? Explain in detail.	(08)	2	3	3,4
Q.3	Answer the following questions.				
A).	What are the two different styles of leadership Explain with its advantages and disadvantages.	(07)	3	3	3
B).	Discuss interpersonal conflict in detail. Give suitable examples	(08)	3	3	4
Q.4	Attempt any two questions. (Each of 7.5 mark)	(15)			
1	Discuss different conflict resolution techniques with suitable examples.		4	3	3,4
2	Discuss Maslow's theory of motivation.		3	4	3,4
3	What do you mean by Individual and Organizational stressors for work stress?		3	3	3
4	What are the various factors determining personality.		4	3	4