

PARUL UNIVERSITY
FACULTY OF LIBRARY AND INFORMATION SCIENCE
B.Lib.I.Sc. Summer 2018-19 Examination

Semester: 1**Subject Code: 13101104****Subject Name: Reference and Information Services****Date: 26/04/2019****Time: 10:30am to 1:00pm****Total Marks: 60****Instructions:**

1. Attempt all questions.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.

Q.1 Give the appropriate answer from the following (10)

1. If user have question related to location of places, which kind of reference source librarian Provide?
 - a. Dictionary
 - b. Gazetteers
 - c. Glossary
 - d. Yearbook
2. The term "Information Retrieval" was coined by Calvin Mooers, In which year?
 - a. 1927
 - b. 1938
 - c. 1957
 - d. 1950
3. Give the Full form of SDI
 - a. Selective document information
 - b. Selective Dissemination of Information
 - c. Selective Desire Information
 - d. None of the above
4. Which services are constrained by provision of copyright and intellectual property?
 - a. CAS
 - b. SDI
 - c. DDS
 - d. Referral Service
5. Which of the following are not including in generator of information?
 - a. Author
 - b. Librarian
 - c. Researcher
 - d. Writer
6. Which is an indirect method of User Education?
 - a. Publicity
 - b. Conducted tour
 - c. Informal Meeting
 - d. Orientation Lecture
7. When did start digital reference service?
 - a. 1990s
 - b. 1970s
 - c. 1985s
 - d. 2000s
8. Abstract is brief summary of content, as per rules how many word content in it?
 - a. 100-200 words
 - b. 200-250 words
 - c. 100-200 Sentences
 - d. 200-250 Sentences
9. What is/are important factors between Long Range Reference Service and Short Range Reference Service?
 - a. The time involved
 - b. The materials used
 - c. The nature of Information sought
 - d. All the above
10. What are the methods of User Education?
 - a. Direct method
 - b. Indirect method
 - c. Combination of Direct and Indirect methods
 - d. None of the above

Q.2 Long Questions. (Any Two) (20)

1. Write on information services, and its types.
2. Write essay on information with concept and need.
3. Define User Education and write an essay on the user education needs of academic libraries.

Q.3 Write a short note. (Any Three) (15)

1. Reprography Service
2. Distinguish between Information Source, Resources and Services.
3. Literature Search Service
4. Translation Services and its types

Q.4(A) Give the full form of Terms. (All are compulsory) (05)

1. NDL
2. SDI
3. CAS
4. EDDS
5. INFLIBNET

Q.4(B) Write an Appropriate Answer in brief. (All are compulsory) (10)

1. What do you understand by word "Survey"?
2. Indicate what you understand by information behaviour?
3. List the function of documentation and information centre.
4. What are needs of information services?
5. How to implications fourth law of Library Science in Reference Service?