

**PARUL UNIVERSITY**  
**FACULTY OF LIBRARY AND INFORMATION SCIENCE**  
**B.Lib.I.Sc. Winter 2017 - 18 Examination**

**Semester: 1****Subject Code: 13101104****Subject Name: Reference and Information Services****Date: 29/12/2017****Time: 10:30 am to 1:00 pm****Total Marks: 60****Instructions:**

1. Attempt all questions.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.

**Q.1 Give the appropriate answer from the following. (One mark each) (10)**

(Objective type questions - MCQs)

1. Which service demands the creation of a users profile?  
 A. CAS                      B. Information retrieval                      C. SDI                      D. Reference Service
2. Mobile Library is a kind of which service?  
 A. Reference                      B. Extension                      C. Ready Reference                      D. Long Range
3. The person who provides reference service is called  
 A. Chief Librarian                      B. Grade one Librarian                      C. Deputy Librarian                      D. Reference Librarian
4. Feedback mechanism is part of which service  
 A. Reprography                      B. CAS                      C. Translation                      D. SDI
5. Concept of Selective Dissemination of Information (SDI) was introduced by  
 A. Kaiser                      B. Luhn of IBM                      C. S. R. Ranganathan                      D. Derek Austin
6. Reading centre, story hours, exhibition and reading to literature are forms of  
 A. Extension Service                      B. Service of Public Library                      C. Both                      D. None
7. Abstracting service provides \_\_\_\_\_  
 A. Abstract of Article                      B. Whole bibliographic description along with abstracts of article  
 C. Whole Bibliographic Source                      D. Whole Bibliographical description of Article
8. CAS is defined as...  
 A. A process of dissemination of information                      B. A process of information  
 C. A process of dissemination of current information                      D. A simple information service
9. Cover to cover translation is treated as...  
 A. Selective dissemination service                      B. Current awareness services  
 C. On demand services                      D. Anticipatory services
10. Forms of Extension service \_\_\_\_\_  
 A. Library Websites                      B. Library Orientation                      C. Book fair and Exhibition                      D. All

**Q.2 Long Questions. (Any Two) (Ten Marks each) (20)**

1. What is a Reference Service? Why there is need & purpose of Reference service Explain in details.
2. What do you mean CAS? Enumerate its types.
3. New development and trends in library and information Services.

**Q.3 Write a short note. (Any Three) (Five Marks each) (15)**

1. Document Delivery Service
2. Need of Translation Service
3. Need of User Education
4. Indexing & Abstracting Service

**Q.4(A) Give the full form of Terms. (All are compulsory) (One Mark each) (05)**

1. ILL
2. LISA
3. OPAC
4. SDI
5. RUSA

**Q.4(B) Write an Appropriate Answer in brief. (All are compulsory) (Two Marks each) (10)**

1. What do you understand by Literature Search?
2. State four ways in which users communicate requests to a library for information.
3. Give four functions of reference service implied in the Reference Service definitions.
4. Describe reprography service in five lines.
5. List the three different types of translation services that may be provided.