

Seat No: _____

Enrollment No: _____

PARUL UNIVERSITY
FACULTY OF MANAGEMENT
MBA Summer 2023-24 Examination

Semester: 04

Date: 22/04/2024

Subject Code: 06210253

Time: 1:30pm to 4:00pm

Subject Name: Medical Audit and Quality Management

Total Marks: 60

Instructions

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1	Do as Directed.		CO	PO	Bloom's Taxonomy
A).	Multiple choice type questions/Fill in the blanks. (Each of 1 mark)	05			
	1. Medical Audit is a method of evaluating the _____ of medical care given to the patient.		1	2,5	1
	a) Quantity Transparency	c) Quality			
	b) Scope	d) Transparency			
	2. Preferably who will be the Member Secretary of Medical Audit Committee?		1	2,5	1
	a) Medical Superintendent	c) Medical Administrator			
	b) Medical Director	d) Medical Records Officer			
	3. What is the primary purpose of medical audit?		1	2,5	1
	a) To increase healthcare cost	c) To reduce patient satisfaction			
	b) To identify area of improvement in patient care	d) To decrease staff morale			
	4. Which of the following is NOT a component of quality management in healthcare?		1	2,5	2
	a) Quality assurance	c) Quality control			
	b) Quality improvement	d) Quality elimination			
	5. Which of the following is step in the quality improvement process in healthcare?		1	2,5	2
	a) Ignoring feedback from patients	c) Involving stakeholders in decision making			
	b) Implementing changes without analyzing data	d) Avoiding communication with staff			
B).	Define the following. (Each of 1 mark)	05			
	1. Define Medical Audit		2	1,3,6	1
	2. What is Quality Assurance?		2	1,3,6	1
	3. What is P.C.D.A. Cycle – JIT (Just in Time)		2	1,3,6	1
	4. Define FEMA		2	1,3,6	1
	5. Define Hospital Administration		2	1,3,6	1
C).	Direct questions. (Each of 1 mark)	05			
	1. Which are the types of medical audit?		2	1,3,6	3
	2. What is quality circles?		2	1,3,6	1
	3. Which are the functions of IPD?		2	1,3,6	1
	4. Write a short note on – Quality management in OT.		2	1,3,6	1
	5. Write a short note on- Quality management in - ICU		2	1,3,6	1

Q.3	Answer the following questions.				
A).	Discuss in brief about role of medical record in .quality management	07	2	1,3,6	3
B).	Write a note on: challenges in hospital administration	08	2	1,3,6	2
Q.4	Attempt any two questions. (Each of 7.5 mark)	15			
	1. Explain the importance of medical audit in hospital sector.		1	2,5	3
	2. Which are the role and responsibilities of hospital manager?		1	2,5	3
	3. Write a brief note on NABH		3	1,4,7	4
	4. Which are the statistical tools in total quality management?		3	1,4,7	3