

PARUL UNIVERSITY
BBA Winter 2022 Examination

Semester: V

Subject Code: 06101301

Subject Name: Organizational Behaviour-1

Date: 23-9-2022

Time: 10:30am to 1:00pm

Total Marks: 60

Instructions

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Do as Directed.**Multiple choice type questions/Fill in the blanks. (Each of 1 mark)****(05)**

1. The Objective(s) of Organizational behaviour includes

- | | |
|--|---|
| a) To describe the actions and reactions of individuals and groups in the system as they interact with each other in the course of their working day | c) To describe the role of capital and location |
|--|---|

- | | |
|---|------------------|
| b) To describe the role of man and machines | d) None of these |
|---|------------------|

2. Which the following are limitations of OB

- | | |
|-----------------------------------|-------------------------------------|
| a) Behavioral bias | c) unethical manipulation of people |
| b) The law of diminishing Returns | d) all of the above. |

3. _____ is a term that implies that one person, say the manager, induces another, say an employee, to engage in action by ensuring that a channel to direct the motive of the individual becomes available and accessible to the individual

- | | |
|----------------------------------|---------------|
| a) Motivating | c) Planning |
| b) Controlling and co-ordination | d) Processing |

4. As per Fred Luthans, the scope of organizational behaviour is/are

- | | |
|---------------------------------------|---------------------|
| a) Job stress | c) Communication |
| b) Interactive behaviour and conflict | d) All of the above |

5. Perception may be defined as

- | | |
|--|---------------------------|
| a) The process by which people organize, interpret, experience and process cues or material received from the external environment | c) The system of planning |
|--|---------------------------|

- | | |
|-------------------------------|-----------------------------|
| b) The process of controlling | d) The system of management |
|-------------------------------|-----------------------------|

B).Define the following. (Each of 1 mark)**(05)**

1. Emotional intelligence
2. List down Big 5 Personality.
3. Locus of Control
4. Workforce Diversity
5. Perception

C).Direct questions. (Each of 1 mark)**(05)**

1. Self Esteem
2. Organizational Behaviour
3. Attitude
4. Self-monitoring.
5. Organizational development

Q.2 Answer the following questions.

A). Explain: - Lewins 3 step model of change with diagram

(07)

B). What are the different Types of Teams? Explain and Support the answer with diagram.

(08)

Q.3 Answer the following questions.

A). Explain Contributing disciplines to OB with diagram.

(07)

B). Write short note on:- a) Machiavellianism b) Type-A, Type-B personality

(08)

Q.4 Attempt any two questions. (Each of 7.5 mark)

(15)

1. Define Values. Explain Types of Values with examples

2. Write short note on: -Power and Power Tactics

3. Explain different Stages of Group Development

4. Explain Overcoming factors of Resistance to change