PARUL UNIVERSITY

FACULTY OF PHARMACY

B.PHARM FIRST SEMESTER

IMPROVEMENT EXAMINATION: 2022-23

Subject Name: Communication Skills

Subject Code: BP105T

Time: 1 hour 15min

Date: 02/03/2023

Total Marks: 30

Instructions:

1. Make suitable assumptions wherever necessary.

2. Figures to the right indicate maximum marks.

			CO	BL
Q.1	Long Answer: (Answer Any one)	10 Marks (1 X 10 =10)		
	1) Explain the elements of communication cycle with near		CO1	BL1
	diagram			
	2) What are the factors affecting perspective in		CO1	BL2
	Communications?			
Q.2	Short Answer: (Answer Any Two)	10 Marks (2 X 5=10)		5=10)
	1) Explain Important measures to overcome the Barriers of		CO1	BL1
	Communications.			
	2) Explain the difference between listening and hearing with		CO2	BL1
	Examples.			
	3) What do you mean by written communications? Explain its		CO2	BL2
	sub skills.			
	4) Write a note on tips for writing effectively.		CO2	BL2
	5) Explain comprehensive and critical listening.		CO2	BL2