

Roll No.: _____

Enrolment No. _____

PARUL UNIVERSITY
FACULTY OF PHARMACY
B.PHARM FIRST SEMESTER

FIRST INTERNAL THEORY EXAMINATION: 2022-23

Subject Name: CSPD

Subject Code: BP105T

Time: 1 hr 15 min

Date: 13/01/2023

Total Marks: 30

Instructions:

- 1. Make suitable assumptions wherever necessary.**
- 2. Figures to the right indicate maximum marks.**

			CO	BL
Q.1	Long Answer: (Answer Any one)	10 Marks (1 X 10 =10)		
	A) Define listening Vs hearing and explain traits of a good listener.	(10)	1	2
	B) Explain cycle of communication.	(10)	1	2
Q.2	Short Answer: (Answer Any Four)	10 Marks (2 X 5=10)		
	A) Mention appreciative listening in detail.	(5)	3	2
	B) Explain psychological barrier in detail.	(5)	3	3
	C) Discuss significance of Communication.	(5)	3	3
	D) Discuss empathetic listening in detail.	(5)	3	3
	E) Explain comprehensive listening in detail.	(5)	3	3
	F) Discuss physical barrier in detail.	(5)	3	3