PARUL UNIVERSITY
FACULTY OF ENGINEERING & TECHNOLOGY
B.Tech. Summer 2018 - 19 Examination

Semester: 8   Date: 01/05/2019
Subject Code: 03108480   Time: 10:30am To 01:00pm
Subject Name: Enterprise Resource Planning   Total Marks: 60

Instructions:
1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Make suitable assumptions wherever necessary.
4. Start new question on new page.

Q.1 Objective Type Questions , Fill in the blanks & one word answer (Each of one mark)   (15)

1. Material Requirement Planning (MRP) utilizes software applications for scheduling _____.

2. BPR stands for _____.

3. The most important step of ERP implementation is _____ phase.

4. An enterprise is a group of people with _____ goal.

5. _____ company does not begin processing the material for the component or product until it

has received an order from the customer.

6. The benefits of supply chain management is

   A. Easy process.

   B. Manufacturing make-to-stock products.

   C. Minimum time.

   D. Faster response-to-market changes.

7. Which of the following method is used to produce reports about data

   A. Decision Support Systems.

   B. Executive Information Systems.

   C. Query/Report Writing Tool.

   D. All the above.

8. Customer specific products are also known as.

   A. make-to-stock.

   B. make-to-order.

   C. goods.

   D. expected products.

9. The training is a _____ process.

   A. Ongoing.

   B. New.

   C. One time

   D. None of above.

10. ERP system is for

   A. Major departments only.

   B. Entire organization.

   C. Marketing and sales.

   D. Production department

11. What is purpose of flow chart and flow diagram?

12. What is MTO?

13. Define ATO.

14. Define ETO.

15. What is future of ERP Solutions?

Q.2 Answer the following questions. (Attempt any three) **(15)**

A) List out benefits of ERP.

B) Discuss Steps for setting up business on Internet.

C) How OLAP is helpful to run businesses?

D) What is e-governance? List out Benefits of e-governance.

Q.3 A) Write short note on E-Business. **(07)**

B) Explain CRM architecture. **(08)**

OR

B) Explain SAP architecture. **(08)**

Q.4 A) What is MIS? Explain its advantages and disadvantages. **(07)**

OR

A) Explain Human Resource Management. How Personnel management is related to HR. **(07)**

B) Draw and explain ERP life cycle. **(08)**